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Exposed as a child to the sometimes fatal consequences of toxic workplaces on family members, Ms. Knoop attended Harvard Business School (HBS) to learn how to build better organizations. For many years, she has been leading the school's research and case writing group and has helped HBS faculty members write more than 200 case studies on organizations and managers around the world. At night she thinks about how to make their challenging lives better. This led to research and publications in the area of mental health in the workplace, an interest in human sustainability and a commitment to access and inclusion. Ms. Knoop is the author of *Compassionate Management of Mental Health in the Modern Workplace* (Springer Publishing). In her work, she enjoys engaging with individuals and organizations around the world and welcomes dialogue. Previously, Ms. Knoop held consulting positions with McKinsey and with Coopers & Lybrand. Along with her M.B.A. degree from Harvard Business School, she holds a B.A. degree from the University of Texas at Austin.