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Susan Hunter is the president of Hunter & Associates, providing professional advisory services to boards and organizations to create equitable environments that enable people and companies to achieve inclusion and belongingness for all. She is recognized as a trusted advisor to clients across North America. With 25 years of experience, Susan has expertise in human resource management, specializing in diversity, equity, and inclusion; pay fairness; gender pay; change management and communication; and employee engagement. She is a Certified Human Resource Leader (CHRL), and she has a B.A. degree from the University of Toronto and a master's certificate in organization development (MCO) from the Schulich School of Business. Susan is a Qualified Administrator of the Intercultural Development Inventory® (IDI®), the premier, cross-cultural psychometric assessment of intercultural competence. She has certificates in leadership and inclusion as well as diversity, equity and inclusion in the workplace. Susan is a Prosci Certified Change Management Professional (CCMP) and a Certified Coach Practitioner (CCP).