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Paula D. Allphin is a director of client success with Progyny, Inc., a family-building and women's health benefits solution. She manages the labor client relationships, serving as a healthcare consultant and trusted business advisor. As a former administrator, she has over 30 years of labor experience working with union plans of all kinds. The expertise she has garnered from managing benefit plans as a salaried administrator as well as working for the largest TPAs in the country has been instrumental in delivering family-building solutions as well as women's healthcare. She attended Northern Kentucky University and has earned certificates in health care, retirement plans, employee benefit plans, financial planning management, compensation, and workplace learning and environment from the International Foundation. Paula is also a graduate of the Foundation's Administrators Masters Program (AMP®). Paula has served on the International Foundation Voting Board of Directors and previously served as a member of the Administrators Committee, where she formerly served as Chair for two terms.